

Our Terms and Conditions and Privacy Policy

(1) Introduction

These terms and conditions govern your use of our website; by using our website, you accept these terms and conditions in full. If you disagree with these terms and conditions or any part of these terms and conditions, you must not use our website. You must be at least 18 years of age to use our website. By using our website and by agreeing to these terms and conditions you warrant and represent that you are at least 18 years of age. Our website uses cookies. By using our website and agreeing to these terms and conditions, you consent to our use of cookies.

(2) Credit

This document is based on an SEQ Legal form available at Website Law. Premium templates available from SEQ Legal include template conditions of sale.

(3) Licence to use website

Unless otherwise stated, we or our licensors own the intellectual property rights in the website and material on the website. Subject to the licence below, all these intellectual property rights are reserved. You may view, download for caching purposes only, and print pages from the website for your own personal use, subject to the restrictions set out below and elsewhere in these terms and conditions.

You must not:

- (a) republish material from this website (including republication on another website);
- (b) sell, rent or sub-license material from the website;
- (c) show any material from the website in public;
- (d) reproduce, duplicate, copy or otherwise exploit material on our website for a commercial purpose;
- (e) edit or otherwise modify any material on the website; or
- (f) redistribute material from this website except for content specifically and expressly made available for redistribution (such as our newsletter).

Where content is specifically made available for redistribution, it may only be redistributed within your organisation.

(4) Acceptable use

You must not use our website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website; or in any way which is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity. You must not use our website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software. You must not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to our website without our express written consent. You must not use our website to transmit or send unsolicited commercial communications. You must not use our website for any purposes related to marketing without our express written consent.

(5) Restricted access

Access to certain areas of our website is restricted. We reserve the right to restrict access to certain areas of our website, or indeed our whole website, at our discretion. If we provide you with a user ID and password to enable you to access restricted areas of our website or other content or services, you must ensure that that user ID and password is kept confidential. We may disable your user ID and password in our sole discretion without notice or explanation.

(6) User generated content

In these terms and conditions, "your user content" means material (including without limitation text, images, audio material, video material and audio-visual material) that you may submit to our website, for whatever purpose. You grant to us a worldwide, irrevocable, non-exclusive, royalty-free licence to use, reproduce, adapt, publish, translate and distribute your user content in any existing or future media. You also grant to us the right to sub-license these rights, and the right to bring an action for infringement of these rights. Your user content must not be illegal or unlawful, must not infringe any third party's legal rights, and must not be capable of giving rise to legal action whether against you or us or a third party (in each case under any applicable law). You must not submit any user content to the website that is or has ever been the subject of any threatened or actual legal proceedings or other similar complaint. We reserve the right to edit or remove any material submitted to our website, or stored on our servers, or hosted or published upon our website. Notwithstanding our rights under these terms and conditions in relation to user content, we do not undertake to monitor the submission of such content to, or the publication of such content on, our website.

(7) Limited warranties

We do not warrant the completeness or accuracy of the information published on this website; nor do we commit to ensuring that the website remains available or that the material on the website is kept up-to-date. To the maximum extent permitted by applicable law we exclude all representations, warranties and conditions relating to this website and the use of this website (including, without limitation, any warranties implied by law of satisfactory quality, fitness for purpose and/or the use of reasonable care and skill).

(8) Limitations and exclusions of liability

Nothing in these terms and conditions will: (a) limit or exclude our or your liability for death or personal injury resulting from negligence; (b) limit or exclude our or your liability for fraud or fraudulent misrepresentation; (c) limit any of our or your liabilities in any way that is not permitted under applicable law; or (d) exclude any of our or your liabilities that may not be excluded under applicable law. The limitations and exclusions of liability set out in this Section and elsewhere in these terms and conditions: (a) are subject to the preceding paragraph; and (b) govern all liabilities arising under the terms and conditions or in relation to the subject matter of the terms and conditions, including liabilities arising in contract, in tort (including negligence) and for breach of statutory duty. To the extent that the website and the information and services on the website are provided free-of-charge, we will not be liable for any loss or damage of any nature. We will not be liable to you in respect of any losses arising out of any event or events beyond our reasonable control. We will not be liable to you in respect of any business losses, including (without limitation) loss of or damage to profits, income, revenue, use, production, anticipated savings, business, contracts, commercial opportunities or goodwill. We will not be liable to you in respect of any loss or corruption of any data, database or software. We will not be liable to you in respect of any special, indirect or consequential loss or damage.

(9) Indemnity

You hereby indemnify us and undertake to keep us indemnified against any losses, damages, costs, liabilities and expenses (including without limitation legal expenses and any amounts paid by us to a third party in settlement of a claim or dispute on the advice of our legal advisers) incurred or suffered by us arising out of any breach by you of any provision of these terms and conditions, or arising out of any claim that you have breached any provision of these terms and conditions.

(10) Breaches of these terms and conditions

Without prejudice to our other rights under these terms and conditions, if you breach these terms and conditions in any way, we may take such action as we deem appropriate to deal with the breach, including suspending your access to the website, prohibiting you from accessing the website, blocking computers using your IP address from accessing the website, contacting your internet service provider to request that they block your access to the website and/or bringing court proceedings against you.

(11) Variation

We may revise these terms and conditions from time-to-time. Revised terms and conditions will apply to the use of our website from the date of the publication of the revised terms and conditions on our website. Please check this page regularly to ensure you are familiar with the current version.

(12) Assignment

We may transfer, sub-contract or otherwise deal with our rights and/or obligations under these terms and conditions without notifying you or obtaining your consent. You may not transfer, sub-contract or otherwise deal with your rights and/or obligations under these terms and conditions.

(13) Severability

If a provision of these terms and conditions is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect. If any unlawful and/or unenforceable provision would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

(14) Exclusion of third party rights

These terms and conditions are for the benefit of you and us, and are not intended to benefit any third party or be enforceable by any third party. The exercise of our and your rights in relation to these terms and conditions is not subject to the consent of any third party.

(15) Entire agreement

These terms and conditions, together with our privacy policy, constitute the entire agreement between you and us in relation to your use of our website, and supersede all previous agreements in respect of your use of this website.

(16) Law and jurisdiction

These terms and conditions will be governed by and construed in accordance with English law, and any disputes relating to these terms and conditions will be subject to the non-exclusive jurisdiction of the courts of England and Wales.

(17) Our details

The full name of our company is North Farm Stud Limited. Our address is North Farm, Fawley, Oxfordshire OX12 9NJ. You can contact us by email to arena@northfarmstud.com.

(18) Cancellations and Refunds

Terms & Conditions regarding Refund and Cancellation of Exclusive Use Arena Hire Bookings: Your Booking Fees are paid direct to our bank account through a secure payment service provider. Administration fees are non-refundable in any circumstances. All transactions and online payments are made in £ Pound Sterling. Payment in full is required at the time of making the booking via our website. Should you need to cancel your booking please call the office on 01488 638243 during working hours. A full refund will be given for cancellations we are notified of at least 14 days before your booking. Where cancellations are made less than 14 days prior to the booking no refund will be made.

Terms & Conditions regarding Refund and Cancellation for Entries: Accepted entries implies acceptance of the terms & conditions of the lesson/clinic. Your Entry Fees/Monies go direct to our bank account through a secure payment service provider. Administration fees are non-refundable in any circumstances. All transactions and online payments are made in £ Pound Sterling. Should you need to amend or cancel your entry please call the office on 01488 638243 during working hours. A full refund will be given for cancellations of entries we are notified of at least 14 days before the event. Where cancellations are made less than 14 days prior to the event no refund will be made. Association Rules apply where applicable and may over-rule North Farm Stud Conditions. For any enquiries contact us using the details below: North Farm Stud, North Farm, Fawley, Oxfordshire OX12 9NJ Telephone: +44 (0)1488 638243; Email: arena@northfarmstud.com

Privacy Policy

We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information. Our website uses cookies. By using our website and agreeing to this policy, you consent to our use of cookies in accordance with the terms of this policy.

(1) Credit

This privacy policy was made using an SEQ Legal privacy policy document.

(2) What information do we collect?

We may collect, store and use the following kinds of personal information: (a) information about your computer and about your visits to and use of this website (including your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views, website navigation (b) information relating to any transactions carried out between you and us on or in relation to this website, including information relating to any purchases you make of our goods or services; (c) information that you provide to us for the purpose of registering with us (d) information that you provide to us for the purpose of subscribing to our website services, email notifications and/or newsletters (e) any other information that you choose to send to us;

(3) Cookies

A cookie consists of information sent by a web server to a web browser, and stored by the browser. The information is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser. We may use both "session" cookies and "persistent" cookies on the website. We will use the session cookies to: keep track of you whilst you navigate the website. We will use the persistent cookies to: enable our website to recognise you when you visit; Session cookies will be deleted from your computer when you close your browser. Persistent cookies will remain stored on your computer until deleted, or until they reach a specified expiry date. We use Google Analytics to analyse the use of this website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information. Google's privacy policy is available at: <http://www.google.com/privacypolicy.html>. Our advertisers/payment services providers may also send you cookies. Most browsers allow you to reject all cookies, whilst some browsers allow you to reject just third party cookies. For example, in Internet Explorer you can refuse all cookies by clicking "Tools", "Internet Options", "Privacy", and selecting "Block all cookies" using the sliding selector. Blocking all cookies will, however, have a negative impact upon the usability of many websites, including this one.

(4) Using your personal information

Personal information submitted to us via this website will be used for the purposes specified in this privacy policy or in relevant parts of the website. We may use your personal information to: (a) administer the website; (b) improve your browsing experience by personalising the website; (c) enable your use of the services available on the website; (d) send to you goods purchased via the website, and supply to you services purchased via the website; (e) send statements and invoices to you, and collect payments from you; (f) send you general (non-

marketing) commercial communications; (g) send you email notifications which you have specifically requested; (h) send to you our newsletter and other marketing communications relating to our business or the businesses of carefully-selected third parties which we think may be of interest to you by post or, where you have specifically agreed to this, by email or similar technology (you can inform us at any time if you no longer require marketing communications); (i) provide third parties with statistical information about our users - but this information will not be used to identify any individual user; (j) deal with enquiries and complaints made by or about you relating to the website; and (k) other uses. Where you submit personal information for publication on our website, we will publish and otherwise use that information in accordance with the license you grant to us. We will not without your express consent provide your personal information to any third parties for the purpose of direct marketing. All our website financial transactions are handled through our payment services provider, SagePay. You can review the SagePay privacy policy at www.sagepay.com. We will share information with SagePay only to the extent necessary for the purposes of processing payments you make via our website and dealing with complaints and queries relating to such payments.

(5) Disclosures

We may disclose information about you to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes as set out in this privacy policy. In addition, we may disclose your personal information: (a) to the extent that we are required to do so by law; (b) in connection with any legal proceedings or prospective legal proceedings; (c) in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk); (d) to the purchaser (or prospective purchaser) of any business or asset which we are (or are contemplating) selling; and (e) to any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal information where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal information. Except as provided in this privacy policy, we will not provide your information to third parties.

(6) International data transfers

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate in order to enable us to use the information in accordance with this privacy policy. Information which you provide may be transferred to countries which do not have data protection laws equivalent to those in force in the European Economic Area. In addition, personal information that you submit for publication on the website will be published on the internet and may be available, via the internet, around the world. We cannot prevent the use or misuse of such information by others. You expressly agree to such transfers of personal information.

(7) Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. We will store all the personal information you provide on our secure (password- and firewall- protected) servers. All electronic transactions you make to or receive from us will be encrypted using SSL technology. Of course, data transmission over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet. You are responsible for keeping your password and user details confidential. We will not ask you for your password (except when you log in to the website or make payments).

(8) Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes.

(9) Your rights

You may instruct us to provide you with any personal information we hold about you. Provision of such information will be subject to: (a) the payment of a fee (currently fixed at £10.00); and (b) the supply of appropriate evidence of your identity (for this purpose, we will usually accept a photocopy of your passport certified by a solicitor or bank plus an original copy of a utility bill showing your current address). We may withhold such personal information to the extent permitted by law. You may instruct us not to process your personal information for marketing purposes by email at any time. In practice, you will usually either expressly agree in advance to our use of your personal information for marketing purposes, or we will provide you with an opportunity to opt-out of the use of your personal information for marketing purposes.

(10) Third party websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

(11) Updating information

Please let us know if the personal information which we hold about you needs to be corrected or updated.

(12) Contact

If you have any questions about this privacy policy or our treatment of your personal information, please write to us by email to arena@northfarmstud.com or by post to North Farm Stud Ltd, North Farm, Fawley, Oxfordshire OX12 9NJ.

(13) Data controller

The data controller responsible in respect of the information collected on this website is North Farm Stud

Event Rules

Safety and Housekeeping Rules

Horse Riding is a dangerous sport and you participate at North Farm Stud at your own risk and without any reliance on North Farm Stud, its owners, servants or agents for safety of yourself or your property. Due care has been taken to maintain the facilities in a safe condition, but riders must observe the following terms and conditions.

1. The organisers reserve the right to cancel or amend and competitions, classes, clinics and arena hire in any way. Once a class has been entered no refunds will be given whatsoever.
2. A properly fitted hard riding hat must be worn at all times by anyone mounted whether or not a participant or competitor. Hats must reach current British Standards with the chin strap fastened.
3. Long Hair should be worn in a net or secured in such a way as not to hang below the collar.
4. To comply with Insurance regulations Rings/Earrings must be removed before competing.
5. Body protectors are strongly advised to be worn at all times when mounted.
6. No lungeing allowed on competition days, unless permission is obtained from the owners.
7. At all times, all riders and other visitors to North Farm Stud must adhere to all instructions provided by staff and associates of North Farm Stud.
8. All persons under the age of 12 must be accompanied by an adult at all times.
9. All rubbish must be disposed of in the bins provided. Lorries/trailers are not to be skipped out onto the car park, please use the small trailer.
10. No horse/pony is to be left unattended unless secured in a lorry or trailer attached to a vehicle.
11. Dogs are welcome on site but must be kept on a lead at all times. Waste is to be disposed of in bins provided.
12. At North Farm Stud no smoking is permitted anywhere on site.
13. Anyone entering competitions (or supporting competitors) will have deemed to have given their consent for photographs to be taken and displayed on North Farm Stud website, unless having informed us to the contrary.
14. Any facilities that are damaged must be reported to the office and paid for.
15. All accidents must be reported and an accident report completed at the North Farm Stud Office.
16. Excessive use of the whip will result in elimination or a total ban.
17. Please note: The main exit from North Farm will be open on event days. In the unlikely event that you are leaving our site late and the main gates are closed an alternative exit exists through Fawley Village.